

## **QUALITY POLICY STATEMENT**

Charles Edward Limited aims to provide defect free goods and services to its clients on time and within budget.

The Company operates a Quality Management System that is ISO 9001 certified.

The management is committed to:

- Developing and improving the Quality Management System,
- Continually improve the effectiveness of the Quality Management System,
- The enhancement of client satisfaction.

The management has a continuing commitment to:

- Ensure that client needs and expectations are determined and fulfilled with the aim of achieving client satisfaction,
- Communicate throughout the Company the importance of meeting client needs and legal requirements,
- Conduct Monitoring and Management Reviews of the effectiveness of the implementation of the Quality Management System,
- Ensure the availability of resources.

In addition to all English and applicable EU commercial legislation and regulations, the Company complies with all legislation and regulations specifically related to its business activities.

The Company constantly monitors its quality performance and implements improvements and continual development when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

**This policy applies to all personnel of Charles Edward Limited**

Date: **12<sup>th</sup> September 2016**

Signed:



**Dale Hardwick**  
**Managing Director**